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22313-1450, on the date shown below.

Signature: (Denise Camerato) Docket No.: PEST-P01-002

(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Andre Morkel

Application No.: 09/893296

Confirmation No.: 1997

Filed: June 27, 2001

Art Unit: 2157

For: SYSTEMS AND METHODS FOR MANAGING

Examiner: Y. Dalencourt

CONTACT INFORMATION

## AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

## INTRODUCTORY COMMENTS

In response to the Office Action dated December 17, 2004 (Paper No. 20041209), please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Abstract begin on page 5 of this paper.

Remarks/Arguments begin on page 6 of this paper.